



9th of April 2024
Terms of Services

1. Welcome to Lone Wolf Security & Development

By engaging with our esteemed services, you are entering into an agreement to adhere to the outlined Terms of Service. It's crucial that you thoroughly review and understand the terms provided herein.

2. Introduction

These Terms of Service govern your use of Lone Wolf Security & Development's professional services, which include Emergency Response Services, Investigative Services, and Security Services, collectively referred to as "Services". Lone Wolf Security & Development ("Lone Wolf") is fully committed to delivering top-tier security and development solutions.

3. Acceptance of Terms

By accessing or using our Services, you acknowledge your understanding and agreement to be legally bound by these Terms of Service. If you disagree with any aspect of these terms, we kindly ask that you refrain from using our Services.

4. Service Agreement

While Lone Wolf strives for accuracy and dependability, it is important to note that we cannot guarantee specific outcomes due to external factors beyond our control. Our commitment remains unwavering in delivering high-quality services, with transparency being a cornerstone. We encourage open communication with our clients regarding any concerns or uncertainties.

5. Upfront Payments

At Lone Wolf Security & Development, we require upfront payments for all our services. This policy ensures that our team is fully committed to delivering solutions tailored to the client's specific needs and requirements. By securing payment in advance, we can allocate the necessary resources and focus on providing high-quality results that meet or exceed client expectations.

6. Communication Policy

Effective communication is vital to us. We offer various communication methods, including phone, Google Meet, email, and public meetings, each selected to meet your safeguarding needs. Timely appointments are arranged to accommodate your schedule, ensuring your privacy is upheld throughout.

7. Refund Policy

PROTECTIVELY MARKED



Refunds are considered carefully, relying on a client-provided comprehensive report. Before approval, an internal investigation ensures the validity of the request. It is essential to understand that the conclusion of this investigation determines the refund validity. Our policies ensure fairness and consistency in our client dealings.

8. Confidentiality Policy

The protection of your information is paramount to us. We handle all data with meticulous care, adhering strictly to industry best practices to safeguard against unauthorised access or breaches. Your privacy is respected, and we pledge not to disclose any client data to third parties without explicit consent, except when mandated by law.

9. Disclaimers

While we strive for accuracy in our services, external factors may influence outcomes beyond our control. While we cannot guarantee specific results, our commitment to transparency and effective communication remains steadfast.

10. Contact Us

For any questions or concerns about our Terms of Service, please contact us at:

- Company Name: Lone Wolf Security & Development
- Address: 4 Megginch Gardens, Dundee, DD4 0UB, Scotland
- Email: support@lonewolfsecdev.co.uk

Thank you for choosing Lone Wolf Security & Development.